

# Who Ya Gonna Call?

## HOA-Related Questions

- Need a new (or replacement) Pool/Tennis-Court Access Card? Fill out the [Amenity Registration and Indemnification](#) form and contact Erica Plock (PMG) at [e.plock@pmghouston.com](mailto:e.plock@pmghouston.com) or call **713-329-7186**.
- Need a Longwood Car Sticker? Contact Erica Plock (PMG) at [e.plock@pmghouston.com](mailto:e.plock@pmghouston.com) or call **713-329-7186**.
- Need an EZ-Tag activated? (**Gated sections only**). Contact Erica Plock (PMG) at [e.plock@pmghouston.com](mailto:e.plock@pmghouston.com) or call **713-329-7186**, or send an email to [webadmin@longwoodvillagehoa.com](mailto:webadmin@longwoodvillagehoa.com).
- Need to update your information in the Longwood Directory? Fill out the [Longwood Directory Update](#) form and send the information to **Bill Wing** at [billwing46@yahoo.com](mailto:billwing46@yahoo.com) or call **281-256-2949**, or send the information in an email to [webadmin@longwoodvillagehoa.com](mailto:webadmin@longwoodvillagehoa.com).
- Want to have an article or some family/neighborhood pictures published in the monthly *Cardinal* newsletter? Contact the *Cardinal* Editor at [cardinaleditor@hotmail.com](mailto:cardinaleditor@hotmail.com) or call **281-304-8001**.
- Want to rent the Golf Club Pavilion? Contact the club's Food and Beverage Director (Kristen Shirley) at [kshirley@centurygolf.com](mailto:kshirley@centurygolf.com) or call **281-373-4100 x13**.
- Have a golf course issues or question? Contact the Longwood Golf Course (**281-373-4100**).
- Want to have a Pool Party or get Swim Lessons? Contact A-Beautiful Pools at 281-376-6510 or check their web site at [www.a-beautifulpools.com](http://www.a-beautifulpools.com) – see the “What We Offer” tab.
- Planning an addition/change to your home/yard? Fill out the [Architectural Review](#) form and contact Erica Plock (PMG) at [e.plock@pmghouston.com](mailto:e.plock@pmghouston.com) or call **713-329-7186**.
- Want to review the Longwood Deed Restrictions, the Bylaws, the Builder Guidelines, the ARC Guidelines, see a map of Longwood or your section in Longwood, or see the Financial statements, etc.? Take a look at the Longwood website ([www.longwoodvillagehoa.com](http://www.longwoodvillagehoa.com)) – [Document Library](#) tab.
- Questions regarding Block Captains? Contact Ana Broekstra at [bbroekstra@comcast.net](mailto:bbroekstra@comcast.net) or call **281-373-2160**.
- Lost a pet? Found a pet? Contact Longwood's Animal Advocate at [animaladvocate95@sbcglobal.net](mailto:animaladvocate95@sbcglobal.net) or call **281-304-8252**, or email [webadmin@longwoodvillagehoa.com](mailto:webadmin@longwoodvillagehoa.com) with details.
- Questions to be addressed to the HOA Board of Directors? Fill out the [Contact Us](#) form found on the Longwood Web Site ([www.longwoodvillagehoa.com](http://www.longwoodvillagehoa.com)) under the General Information tab and the question/comment/complaint will be immediately forwarded to a Board member, or contact Erica Plock (PMG) at [e.plock@pmghouston.com](mailto:e.plock@pmghouston.com) or call **713-329-7186**.
- Have additional questions regarding Longwood? First, check the Longwood Web site ([www.longwoodvillagehoa.com](http://www.longwoodvillagehoa.com)) for information, use the [Suggestion Box](#) or [Contact Us](#) form found under the General Information tab, or contact Erica Plock (PMG) at [e.plock@pmghouston.com](mailto:e.plock@pmghouston.com) or call **713-329-7186**.

**NOTE:** the various Longwood forms can be found in the monthly Longwood *Cardinal* newsletter, in the annual Longwood Directory, and/or on the Longwood Web Site under the [Document Library](#) tab.

## Non-HOA-Related Questions

- Questions regarding any sort of police matter – contact the Constable (**281-376-3472**) or Sheriff (**713-221-6000**).
- Questions regarding Little Cypress Creek, banks of the creek, detention pond or drainage ditches: **Harris County Flood Control District** at <http://www.hcfcfd.org/> or call **713-684-4000**
- Questions regarding your streets, storm sewers, curbs (except in gated communities) – contact Harris County – Pct.3 (Steve Radack) – call **713-755-6306**; Pct.4 (Jerry Eversole) – call **713-755-6444**.
- Does your neighborhood mailbox need maintenance or replacement? Contact the Cypress Post Office at 16635 Spring Cypress Road or call **281-373-9125**.
- See a street light burned out? Obtain the pole identification number from the light pole, and then contact CenterPoint energy at [www.cnetepointenergy.com/outage](http://www.cnetepointenergy.com/outage) or call **713-923-3213** or **713-207-2222**.
- Questions regarding your residential water or wastewater service? Contact Municipal District Services Direct Service Line 24 Hours at **281-290-6503** and Customer Billing Line (from 8:30am – 4:40 pm) at **281-290-6507**.